

Washington Metropolitan Area Transit Commission

Interstate Trip Taxicab Complaint Form

Use this form to file a complaint about an interstate taxicab trip between points in the Metropolitan District. The Metropolitan District includes: Washington, D.C., Montgomery and Prince George's Counties (MD), Fairfax and Arlington Counties (VA), the cities of Alexandria and Falls Church (VA), and Dulles International Airport. You may also file a complaint about an interstate taxi trip between the areas just mentioned and BWI airport, if the taxi was not licensed in Maryland.

If your trip does not fit this description, direct your complaint to the local jurisdiction's taxicab licensing agency.

Fax this form to (301) 588-5262 or mail it to:

Taxicab Complaints
Washington Metropolitan Area Transit Commission
8701 Georgia Avenue, #808
Silver Spring, MD 20910

Complainant Information

Name		Daytime Telephone Number	
Address			
City	State	Zip	E-mail

Taxi Information Provide as much information about the taxicab and driver as you can. Missing information may prevent the Commission from identifying the driver and resolving your complaint.

Taxi Company's Name	Taxi Number
Taxi License Plate	Driver's Hack License Number

Trip Information

Origin Address		Destination Address	
City	State	City	State
Were any stops made en route?	En route stop address		
Trip Date	Time of Departure	Was the taxi hailed or dispatched?	
Total number of passengers in vehicle	Number of child passengers. List their age(s)		
Driver time spent waiting for passengers (if applicable)			
Number of pieces of carry-on size luggage (include grocery bags but not briefcases or purses)			
Number of pieces of luggage larger than 3 cubic feet (e.g., 32 x 18 x 9 inches)			
Did the driver handle any bags on your behalf?		Did the driver perform a personal service at your request?	
Fare paid to driver (Attach a copy of your receipt if one was provided)			

Additional information, comments, concerns or complaints: _____

(Signature)

(Date)